



IF YOU ARE ASKING *yourself this?*

COME SEE FINANCIAL AID!

Financial aid can be confusing.
If any of these sound like you, *we're here to help!*



WHY DID MY FINANCIAL AID CHANGE?

If your grants, scholarships, loans, or other aid look different than you expected—or different from last year—come see us. We can review your aid with you and explain what changed.



WHY ISN'T MY FINANCIAL AID SHOWING?

There may be a missing requirement, enrollment issue, loan requirement, or other item preventing your aid from applying. We can help figure out what's holding it up.



DO I STILL HAVE SOMETHING TO COMPLETE?

If you received an email from Financial Aid, see an outstanding requirement, or aren't sure whether your file is complete, reach out. We can review your account and help you!



I DON'T UNDERSTAND MY FAFSA. WHAT DO I DO?

Whether you're completing the FAFSA for the first time, making a correction, having trouble with a contributor, or just don't understand what it's asking—we can help.



MY FAMILY'S FINANCIAL SITUATION HAS CHANGED. CAN MY AID BE REVIEWED?

If your family's current financial situation is significantly different from what was reported on the FAFSA, talk with us. Depending on your circumstances, there may be an opportunity for a review.



I'M THINKING ABOUT DROPPING A CLASS. WILL IT AFFECT MY AID?

Please check with us BEFORE changing your schedule, dropping below full-time enrollment, or withdrawing. Enrollment changes can affect federal, state, and institutional financial aid.



I'M HAVING ACADEMIC DIFFICULTY. WILL I LOSE MY AID?

If you're concerned about Satisfactory Academic Progress (SAP), received a SAP notification, or aren't sure how your academic progress affects your aid, we can explain the requirements and your options.



I GOT AN EMAIL ABOUT MY PA STATE GRANT. WHAT DOES IT MEAN?

PA State Grant requirements are separate from your FAFSA and Wilkes financial aid requirements. If you aren't sure what you need to complete, come see us and we can help!



I'M THINKING ABOUT BORROWING A LOAN. WHERE DO I START?

If you have questions about federal student loans, Parent PLUS Loans, private education loans, or how much you may be eligible to borrow, talk with us before making a decision.



I HAVE NO IDEA WHO I SHOULD ASK.

Start with us! Even if your question isn't ultimately a Financial Aid question, we're happy to help you determine your next step and point you in the right direction.



QUESTIONS? DON'T WAIT!

**WE'RE HERE
FOR YOU.**

UNDERGRADUATE FINANCIAL AID

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